



**United States Gypsum Company**

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Founded in 1902

December 1, 2009

To Our Valued Customers:

Recently, there have been a number of reports of problems related to Chinese-made wallboard that was imported into the United States in the 2005-2006 time frame. We wanted to take this opportunity to reaffirm USG's unwavering commitment to product quality and safety. Specifically, we would like you to know:

- **All of United States Gypsum Company's gypsum wallboard is and always has been manufactured exclusively in North America.**
- **United States Gypsum Company's gypsum wallboard is manufactured and sold exclusively under the brand name SHEETROCK.**
- **In the approximately 90 years that USG has been making and selling wallboard in the U.S., we have not had homeowner complaints about our wallboard similar to the ones now surfacing regarding Chinese drywall.**

The wallboard involved in the complaints and lawsuits was apparently made in China and sold in the U.S. in 2005 and 2006. One of the manufacturers is apparently Knauf Plasterboard (Tianjin) Co. Ltd., a Chinese wallboard manufacturer. The Knauf wallboard is labeled with the Knauf Tianjin company name. Questions about Chinese wallboard can be directed to Knauf (Tianjin) representatives in the U.S. at the offices of Edelman Communications at (866) 333-5911.

We value your business and our relationship with you. If you have any questions pertaining to any USG product, please call (312) 436-4000.

Sincerely,

USG Corporation